



Except where expressly agreed otherwise by us (yourself and Masters Golf) in writing every member of the Club shall be subject to these terms and conditions. Masters Golf reserves the right to use discretion in all matters relating to membership.

1. Membership is continuous, until revoked in writing and acknowledged by either party, but is subject to these terms.
2. The membership year commences on the date that you join and runs for a period of 12 whole months. Subscriptions are paid either annually in advance or monthly by direct debit under an instalment agreement. A member joins each year for a minimum period of 12 months and then renews each year on a new 12-month period.
3. Members paying by instalments must do so by direct debit. Bank information must be supplied at the time of commencement of membership. All direct debits will be collected during the first week of each month. By paying by instalments, you are agreeing to a membership for one year regardless of the number of times you play. It is agreed that while Masters Golf gives you the ability to pay for your subscription over a 12-month period, your playing use of the membership is not proportionately spread over 12 months. When renewing your membership, we will contact you a minimum of 30 days before your renewal date to notify you of the new subscription rate. You should write or email to inform us if you do not wish to renew your membership, otherwise we will automatically continue with the direct debit payment at the new current subscription rate for the following year and a new 12-month agreement will commence.
4. Cancellation policy: In the event a member or the Club cancels a membership for any reason outside of our terms and conditions, the Member agrees that any credit balances that they have on their Club Card or within their competition fund remain with the Club.
5. Should Members wish to suspend their membership due to ill health, they are able to do so without penalty, so long as they are able to provide a medical certificate within 14 days of the cancellation. Suspended Members are only able to recommence their membership with the consent of the Club and should recognise that they may be charged more for their membership.

6. Members are responsible for their guests.
7. Members joining mid-month will pay pro-rata to the nearest first of the month. Payment for this abbreviated period is taken with the initial 12-month payment.
8. Members will be notified by email of any changes to subscription fees; the Club website will detail any other changes. Renewal notices are sent out by email, giving at least 30 days' notice before the renewal date. The Club cannot be held responsible for address errors.
9. Terms and conditions of membership may be revised from time to time and Members should be aware of the terms and conditions posted on the website. Should such changes occur, Masters Golf will advise the Member of changes prior to their renewal.
10. Should the Club be closed due to bad weather, re-development work or under direction from a local authority or the government, it is recognised that your membership will continue and this contract will remain valid. Both the Club and all Members accept that this membership has variations on monthly and seasonal usage and it is, therefore, not reasonable to dispute continuity of service based on one or more month's service interruption.
11. For Members who wish to pay annually in advance, your subscription should be paid in full within seven days of the renewal date otherwise your membership will be suspended until payment is received in full. Should the amount outstanding remain unpaid at the end of the first month after renewal, the membership will be cancelled.
12. Members who wish to pay monthly by direct debit should be aware that if a direct debit collection is not honoured, their membership will be suspended immediately. If the amount outstanding remains unpaid within 28 days of the collection date, the membership will be cancelled. In the event of a direct debit Member's membership being cancelled due to non-payment, the Club has the right to claim all future monthly payments up until the renewal date. In addition, each and every time a direct debit is returned unpaid, the member will be liable for a £30.00 administration fee to mitigate some of the costs associated with the payment failure.

13. No refund will be made on resignation for subscription payments received.
 14. Subscriptions are inclusive (where applicable) of any VAT but not any affiliation fees unless otherwise stated.
 15. The Club will endeavour to provide golf courses and communal areas in the best condition possible. This may, from time to time, result in closure of holes or parts of holes to make improvements considered to be in the best long-term interest of the course. The course or practice areas may be closed for extreme weather conditions or for competitions and for booked play outside of Members' times.
 16. All Members agree to abide by the Club's code of conduct, which is to respect the Club's property, staff, fellow Members, and visitors at all times. The Club reserves the right to revoke a membership without compensation if this code is not adhered to by any Member. This code includes taking care not to publish any information on any social media platform that is hearsay, non-factual or their opinion, which may discredit the Club or Masters Golf as an entity. Any Member infringing Clause 16 may be disciplined, which may include being expelled from the Club.
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FLEXIBLE MEMBERSHIPS

Except where expressly agreed otherwise by Masters Golf in writing every Member of this category of membership shall be subject to these terms and conditions. Masters Golf reserves the right to use discretion in all matters relating to membership.

1. A flexible points Member is a Member that can play on any day of the week.
2. In order for a flexible Member to book golf, they must have sufficient points in their account to book a tee time.
3. All points acquired have a lifespan of 365 days, which includes the day of purchase. If points acquired have not been used after a further 364 whole days after the day of purchase, they will expire and have no further value.
4. All points acquired need to be purchased in full before they are used.

5. A flexible Member can cancel their booking and receive a refund of their points, so long as the cancellation is made in writing (email) no less than 48 hours before the tee time. If a flexible member books a round and then is unable to play for whatever reason and is unable to cancel within 48 hours of the tee time, the points will be deducted.
6. A flexible Member can top up their points account at any time. Points are deducted from your account for each booking on a first-in-first-out basis. This means that a flexible Member's oldest points are used before the more recently acquired points, allowing you to top up at any stage.
7. A flexible Member cannot under any circumstances suspend their membership.
8. The number of points deducted depends on the historical demand for the tee time. Peak times cost more points, while off-peak times cost fewer points. The Club reserves the right to change the points' matrix at its discretion. Changes can be viewed on the website and within the tee booking system.
9. Terms and conditions of membership may be revised from time to time and Members should be aware of the terms and conditions posted on the website.
10. Rates are inclusive (where applicable) of VAT but not any affiliation fees unless otherwise stated.
11. The Club will endeavour to provide golf courses and communal areas in the best condition possible. This may, from time to time, result in closure of holes or parts of holes to make improvements considered to be in the best long-term interest of the course. The course or practice areas may be closed for extreme weather conditions or for competitions and for booked play outside of Members' times.

All Members agree to abide by the Club's code of conduct, which is to respect the Club's property, staff, fellow Members, and visitors at all times. Any behaviour or actions that contradict the club's offering is not permitted including coaching or trading of any other description. The Club reserves the right to revoke a membership without compensation if this code is not adhered to by any Member. This code includes taking care not to publish any information on any social media platform that is hearsay, non-factual or their opinion, which may discredit the Club or **Masters Golf** as an entity. Any Member infringing Clause 12 may be disciplined, which may include being expelled from the Club.

